

Adelphia Cable had overcharged me for unused services for over two years and refuses any investigations. In addition, they have been arrogant in all communications with me regarding this matter and have not had the appropriate representatives follow up with an investigation. They realize they have exclusive rights in my region and feel they are above any regulatory supervision or control. They overcharged me in excess of seven hundred dollars and now when I tell them that I will not pay my account until there is a follow up, they continue to ignore my demands for an appropriate review of this matter. What can I do recover my money from overcharges and how does one deal with a deliberate abuse of their territorial monopoly in my area of business. Please contact me or launch the appropriate investigation.

Dr. Steven T. Danney, 22 Strawberry Avenue, Lewiston, ME 04240
(207) 782-0670.